

CORE

First Line Management & Supervisory Programme

Virtual Facilitation

CORE is established as the **leading blended supervisory management process** in South Africa. Never before have competent supervisors mattered so much. **Employees** struggling with the impacts of the **pandemic** as well as personal and economic stress need **strong leadership** and direction. The programme equips supervisors with the **confidence** to lead in a crisis and provides them with the skills to consolidate **customer relations** and to **navigate production** challenges. Learners participate virtually from their individual computer or as groups from your IT/boardroom

Title: CORE Supervisory Skills Programme

Qualification ID: SAQA 57712

NQF Level: 4

NQF Credits: 51

Duration: 6 days training (3 phases of 2 days)

CORE Virtual 1st
CORE Virtual 2nd

Phase 1

03-04 Sep
10-11 Sep

Phase 2

08-09 Oct
15-16 Oct

Phase 3

12-13 Nov
19-20 Nov

2020 KZN FEE: R15 950 (excl.VAT)

Optional Summative Assessment: *R4 499 (excl. VAT)

1

PHASE
2 Days

Blended Application

on-line coaching
follow-up
PoE completion

2

PHASE
2 Days

Blended Application

on-line coaching
follow-up
PoE completion

3

PHASE
2 Days

Blended Application

PoE completion &
certification

OUTCOMES

- Building resilience & leading in crisis
- Leading virtual teams & working with team members in isolation
- Self Management
- Use time optimally
- Clarify roles and authority
- Present and motivate ideas
- Use a people-centered approach
- Use appropriate leadership styles
- Build teams in a changing environment
- Conduct effective meetings
- Improve virtual communication
- Plan to improve efficiencies/reduce waste
- Evaluate team performance
- Resolve conflict
- Provide constructive feedback
- Use basic problem solving techniques
- Use written communication effectively
- Lead and motivate diverse teams

DRIVEN BY DYNA'S ADVANCED BLENDED LEARNING METHODOLOGY

*Optional Summative Assessment:

Learners wishing to earn a Certificate of Competence need to complete a Summative Assessment (portfolio of evidence).

Learner entry requirement

Minimum Grade 11/Std. 9 or relevant work experience or complete a pre-training assessment.

DYNA Training is a National Group of Training Companies (est.1976) | SSETA Accreditation Number 0072 | BBBEE level 2 contributor