



Diversity Training

OVERVIEW

The purpose of diversity training is to increase learners cultural awareness, knowledge, and communication.

Although diversity training cannot completely change an individual's beliefs, it does have the ability to increase awareness, impart knowledge, and educate employees on how to accept differences among people.

Organisations use diversity training to bring out the best in their employees. The training can break down barriers that separate people, such as ethnic, social, and political barriers, so that they can work together as a productive team.

PROGRAMME DETAILS

Title: Connect Diversity Training

Unit Standard: NA

Duration: 1 day programme with workplace application

DATES: Request registration form

VENUE: Refer to registration form

DIVERSITY TRAINING PROCESS FLOW



One day experiential learning using DYNA's advanced learning methodology



Back at the workplace project to track application of learning

Return on Investment

OUTCOMES

- Getting Started
- Understanding Diversity
- Understanding Stereotypes
- Breaking down the Barriers
- Verbal Communication Skills
- Non-Verbal Communication Skills
- Using Diversity to Build Customer Relations
- Pivoting Diversity to Individual growth & Organisational Success
- Pivoting Diversity towards Building Society
- Conclusion

DRIVEN BY DYNA'S ADVANCED BLENDED LEARNING METHODOLOGY

Optional Summative Assessment:

Learners wishing to earn credits need to complete a Summative Assessment (portfolio of evidence) after the programme.

Learner entry requirement:

Minimum Grade 10/Std. 8 OR complete a pre-training assessment to determine entry level.

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