



Face to Face Facilitation

CORE is established as the **leading blended supervisory development** programme in South Africa. The programme equips supervisors with the **confidence** and **skill** to lead and drive **performance**. Through the cross pollination of ideas, learners begin to identify themselves as a **critical** component of the **leadership chain**. They learn to accept **responsibility** for their role as **executors of strategy**, including how to nurture a **collaborative culture** focused on **operational excellence**. DYNA's advanced learning methodology **shifts attitudes, changes behaviours** and grows effective first line leaders.

Title: CORE Supervisory Skills Programme Qualification ID: SAQA 57712 NQF Level: 4 NQF Credits: 51 Duration: 9 days training (3 phases of 3 days)	Phase 1 03-04-05 Mar	Phase 2 14-15-16 Apr	Phase 3 12-13-14 May
	VENUE: Southpoint, Ndabeni		



OUTCOMES

- Lead teams to achieve targets
- Use time optimally
- Clarify roles and authority
- Present and motivate ideas
- Apply grievance procedures
- Use a people-centered approach
- Use appropriate leadership styles
- Build teams in a changing environment
- Improve two-way communication
- Conduct effective meetings
- Apply corrective action
- Plan to improve efficiencies/reduce waste
- Evaluate team performance
- Resolve Conflict
- Provide constructive feedback
- Access relevant labour legislation
- Provide practical job instruction
- Use basic problem solving techniques
- Use written communication effectively
- Lead and motivate diverse teams

DRIVEN BY DYNA'S ADVANCED BLENDED LEARNING METHODOLOGY

Optional summative assessment:

Learners wishing to earn a certificate of competence need to complete a summative assessment (portfolio of evidence).

Learner entry requirement

Minimum Grade 11/Std. 9 or relevant work experience or complete a pre-training assessment.

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