



## Face to Face Facilitation

CORE is established as the **leading blended supervisory development** programme in South Africa. The programme equips supervisors with the **confidence** and **skill** to lead and drive **performance**. Through the cross pollination of ideas, learners begin to identify themselves as a **critical** component of the **leadership chain**. They learn to accept **responsibility** for their role as **executors of strategy**, including how to nurture a **collaborative culture** focused on **operational excellence**. DYNA's advanced learning methodology **shifts attitudes, changes behaviours** and grows effective first line leaders.

<b>Title:</b> CORE Supervisory Skills Programme <b>Qualification ID:</b> SAQA 57712 <b>NQF Level:</b> 4 <b>NQF Credits:</b> 51 <b>Duration:</b> 9 days training (3 phases of 3 days)	<b>Phase 1</b> 06-07-08 Oct	<b>Phase 2</b> 03-04-05 Nov	<b>Phase 3</b> 01-02-03 Dec
	<b>VENUE:</b> Southpoint, Ndabeni		



### OUTCOMES

- Lead teams to achieve targets
- Use time optimally
- Clarify roles and authority
- Present and motivate ideas
- Apply grievance procedures
- Use a people-centered approach
- Use appropriate leadership styles
- Build teams in a changing environment
- Improve two-way communication
- Conduct effective meetings
- Apply corrective action
- Plan to improve efficiencies/reduce waste
- Evaluate team performance
- Resolve Conflict
- Provide constructive feedback
- Access relevant labour legislation
- Provide practical job instruction
- Use basic problem solving techniques
- Use written communication effectively
- Lead and motivate diverse teams

### DRIVEN BY DYNA'S ADVANCED BLENDED LEARNING METHODOLOGY

**Optional summative assessment:**

Learners wishing to earn a certificate of competence need to complete a summative assessment (portfolio of evidence).

**Learner entry requirement**

Minimum Grade 11/Std. 9 or relevant work experience or complete a pre-training assessment.

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