



CORE Supervisory Skills Programme

CORE is established as the **leading blended supervisory development** programme in South Africa. The programme equips supervisors with the **confidence** and **skill** to lead and drive **performance**. Through the cross pollination of ideas, learners begin to identify themselves as a **critical** component of the **leadership chain**. They learn to accept **responsibility** for their role as **executors of strategy**, Including how to nurture a **collaborative culture** focused on **operational excellence**. DYNA's advanced learning methodology **shifts attitudes, changes behaviours** and grows effective first line leaders.

Title: CORE Supervisory Skills Programme Qualification ID: SAQA 57712 NQF Level: 4 NQF Credits: 51 Duration: 6 days training (3 phases of 2 days)	Phase 1	Phase 2	Phase 3
	CORE 2nd	10-11 Jun	04-05 Oct
VENUE: Onomo Hotel			



OUTCOMES

- Lead teams to achieve targets
- Use time optimally
- Clarify roles and authority
- Present and motivate ideas
- Use a people-centered approach
- Use appropriate leadership styles
- Build teams in a changing environment
- Improve two-way communication
- Plan to improve efficiencies/reduce waste
- Planning for team performance
- Assigning & prioritising tasks
- Understand motivational indicators & what motivates
- Understand the leader's role in motivation
- Resolve Conflict
- Provide constructive feedback
- Develop a problem solving attitude
- Engage stakeholders in analysing problems
- Select, plan and implement solutions
- Analyse effectiveness
- Provide practical performance coaching
- Lead and motivate diverse teams
- Manage self and emotional intelligence

DRIVEN BY DYNA'S ADVANCED BLENDED LEARNING METHODOLOGY

Optional summative assessment:

Learners wishing to earn a certificate of competence need to complete a summative assessment (portfolio of evidence).

Learner entry requirement

Minimum Grade 11/Std. 9 or relevant work experience or complete a pre-training assessment.

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