

Virtual & Face to Face

CORE is established as the **leading blended supervisory management process** in South Africa. Never before have competent supervisors mattered so much. **Employees** struggling with the impacts of the **pandemic** as well as personal and economic stress need **strong leadership** and direction. The programme equips supervisors with the **confidence** to lead in a crisis and provides them with the skills to consolidate **customer relations** and to navigate **production challenges**. Participants learn to better manage themselves, accept responsibility for their role as executors of strategy and nurturers of collaborative team cultures.

Title: CORE Supervisory Skills Programme

Qualification ID: SAQA 57712

NQF Level: 4

NQF Credits: 51

Duration: 6 days training (3 phases of 2 days)

**Face to Face 1st
Durban**

Phase 1

22-23 Feb

Phase 2

05-06 Apr

Phase 3

24-25 May

1

PHASE
2 Days

Application
optional PoE
completion

2

PHASE
2 Days

Application
optional PoE
completion

3

PHASE
2 Days

Application
optional PoE
completion

OUTCOMES

- Lead teams to achieve targets
- Use time optimally
- Clarify roles and authority
- Present and motivate ideas
- Use a people-centered approach
- Use appropriate leadership styles
- Build teams in a changing environment
- Improve two-way communication
- Plan to improve efficiencies/reduce waste
- Planning for team performance
- Assigning & prioritising tasks
- Understand motivational indicators & what motivates
- Understand the leader's role in motivation
- Resolve Conflict
- Provide constructive feedback
- Develop a problem solving attitude
- Engage stakeholders in analysing problems
- Select, plan and implement solutions
- Analyse effectiveness
- Provide practical performance coaching
- Lead and motivate diverse teams
- Manage self and emotional intelligence

DRIVEN BY DYNA'S ADVANCED LEARNING METHODOLOGY - LEARNING THAT "STICKS"

*Optional Summative Assessment:

Learners wishing to earn a Certificate of Competence need to complete a Summative Assessment (portfolio of evidence) after phase 3. Entry requirement - successful completion of CORE and minimum Grade 11 / Std. 9

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